



The Western Chapter of Massachusetts Organization of Nurse Executives

Achieving Successful Transitions along the Continuum of Patient Care
A Symposium for Nurse Leaders, Educators and Managers

December 10, 2010

AGENDA

Registration and Continental Breakfast	7:30-8:00 am
Welcoming Remarks <i>Deborah Morsi, PhD, RN, Baystate Health</i> <i>MONE Western MA Regional Representative</i>	8:00 – 8:15am
Key Note Address Care Transitions: A World of Nursing Opportunities <i>Alice Bonner, PhD, RN</i> <i>Director, Bureau of Health Care Safety and Quality, MA Dept of Public Health</i>	8:15-9:00 am
Innovative Programs to Improve Patient Care Transitions <i>Laurie Herndon, RN, GNP-BC</i> <i>Director of Clinical Quality, Massachusetts Senior Care Association</i>	9:00-9:30 am
Panel: The Impact of Cross-Continuum Teams in Hampshire County <i>Kelli Barrieau, RN, BSN, HCS-D, COS-D, VNA and Hospice of Cooley Dickinson</i> <i>Sally Crowther, RN, BA, The Overlook of Northampton</i> <i>Geri Molaghan, RN, BSN, Cooley Dickinson Hospital</i> <i>Cheryl Pascucci, GNP, Park Avenue Medical Associates, Inc.</i> <i>Nancy Sunflower, RN, MS, Cooley Dickinson Hospital</i>	9:30-10:15am
Break: Posters and Networking Session	10:15-10:45 am
Panel: The Impact of Cross-Continuum Teams in Hampden County <i>Susana Hall, RN, BSN, MBA, Baystate Health</i> <i>Sally Kaufmann, MS OTR/L Genesis Healthcare</i> <i>Janice Fitzgerald, RN, MS, CPHQ, Baystate Health</i> <i>Kathy Stezko, RN, Baystate Health Visiting Nurse Association</i>	10:45-11:30 am
Improving Care Transitions through Education <i>Kathleen Scoble, BSN, MA, M.Ed, Ed.D, Elms College, MACN president</i> <i>Lauren Meade, MD, Baystate Medical Center</i> <i>Lisa Wolfe, BA, MFA, MSN, UMass Amherst</i> <i>Sue Lesser, RN, MSN, Cooley Dickinson Hospital</i>	11:30-12:30 am



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Lunch: Posters and Networking Session 12:30-1:15 pm

World Café Feedback Session 1:15-3:15 pm

An interactive session designed to answer the following questions:

- 1) What adjustments need to be made in the practice setting to achieve successful patient care transitions?
- 2) What educational changes need to be made to achieve successful patient care transitions?

Wrap-Up and Next Steps 3:15-3:30 pm

Adjourn 3:30 pm

Resource Information

- Electronic versions of all symposium materials available online:
http://www.rebhc.org/pages/healthcare_resources.html
- **Institute of Medicine Report on *The Future of Nursing: Leading Change, Advancing Health***
<http://www.iom.edu/~media/Files/Report%20Files/2010/The-Future-of-Nursing/Future%20of%20Nursing%202010%20Report%20Brief%20v2.pdf>
- **Institute of Medicine Recommendations on *The Future of Nursing: Leading Change, Advancing Health***
<http://www.iom.edu/~media/Files/Report%20Files/2010/The-Future-of-Nursing/Future%20of%20Nursing%202010%20Recommendations.pdf>
- **Massachusetts Nurse of the Future Competencies:**
<http://www.mass.edu/currentinit/documents/NursingCoreCompetencies.pdf>
- **Interventions to Avoid Acute Care Transfers (INTERACT) project website:** www.interact2.net
- **STate Action to Avoid Readmissions (STAAR) project website:**
<http://www.ihl.org/IHI/Programs/StrategicInitiatives/STateActiononAvoidableRehospitalizationsSTAAR.htm?TabId=1>