



MASSACHUSETTS  
SENIOR CARE  
FOUNDATION

The Western Massachusetts

**Nursing Collaborative**

*Advancing Nursing*  *Addressing Critical Needs*

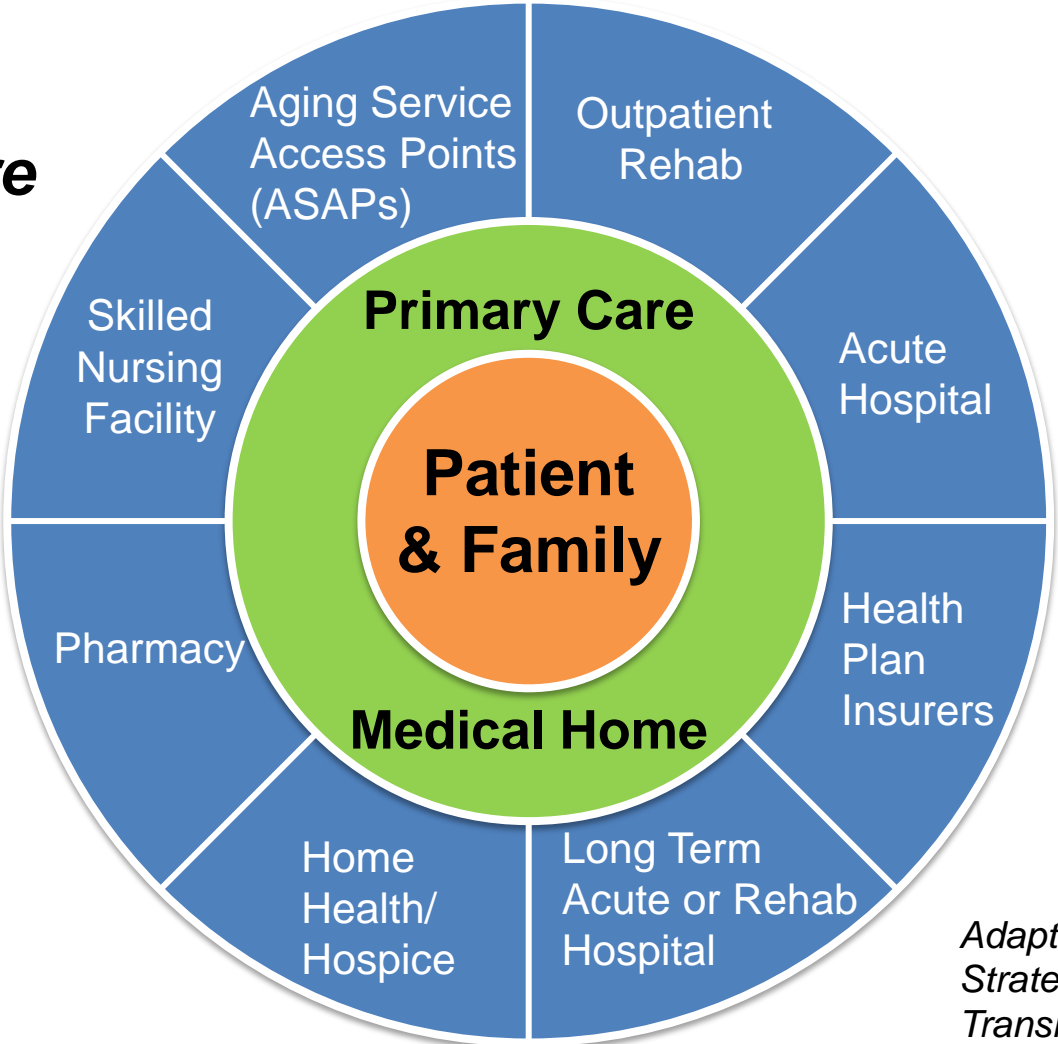
# Care Transitions Education Project

## Equipping Nurses to Lead Effective Care Transitions

Kick Off Meeting  
December 14, 2011

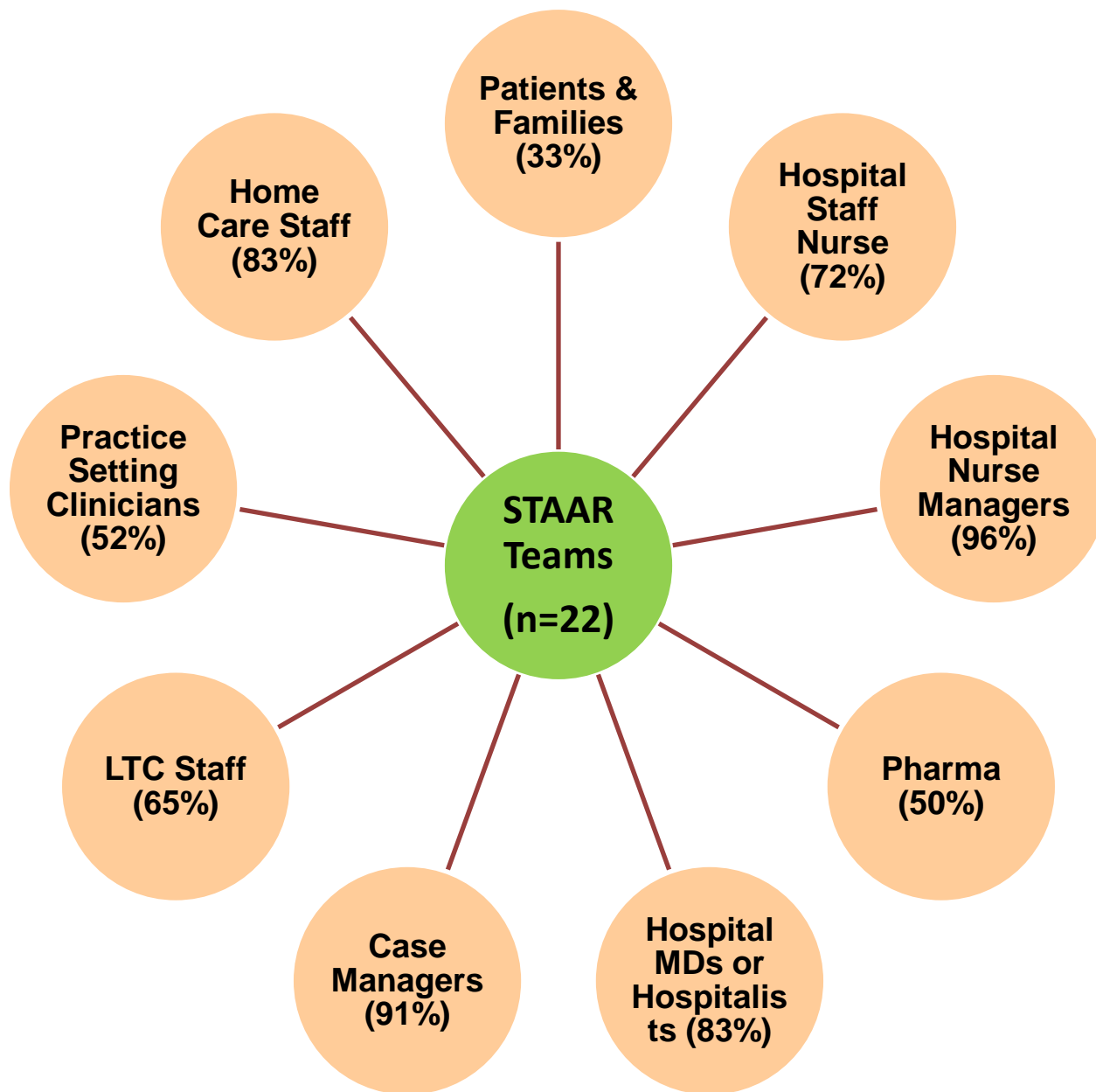
# Care Transitions Education Project

## Care Transitions Infrastructure



*Adapted from the MA Strategic Plan for Care Transitions (2010)*

# Care Transitions Education Project



# Care Transitions Education Project

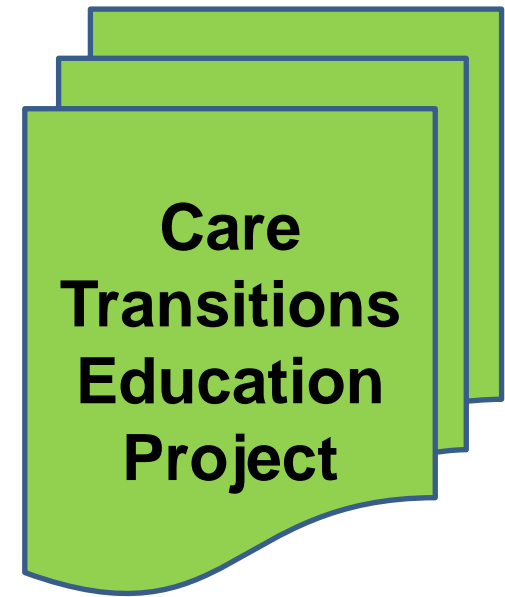
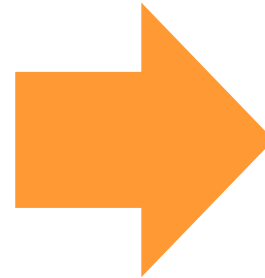
## *Symposium Themes*

- Knowledge
- Trust and respect
- Attitude change
- Patient and family engagement
- Communication
- Collaboration
- Patient information and data
- Competency-based education
- Business of healthcare

# Care Transitions Education Project

## *Symposium Strategies*

1. Education across the continuum
2. Current & future nursing workforce
3. Competency-based curriculum
  - Pre-determined knowledge, skills and attitudes
  - Patient-centered case studies
  - Experiential learning
4. Leverage cross-continuum teams



# Care Transitions Education Project

## ***Project Goals***

1. Prepare and empower more nurses to lead and improve care transitions
2. Contribute to regional and state efforts working towards...
  - Reducing avoidable hospital readmissions
  - Improving quality patient-centered care
  - Reducing overall costs

# Care Transitions Education Project

Year 1  
9/11-9/12

**Curriculum  
Development**

Year 2-3  
9/12-12/13

**Pilot & Evaluate**

Year 3  
1/14 - 8/14

**Statewide  
Dissemination**

## ***Project Objectives***

1. Increase competency to lead and improve care transitions
2. Increase mutual respect across care settings
3. Improve coordination and collaboration
4. Demonstrate nurse-led quality improvement

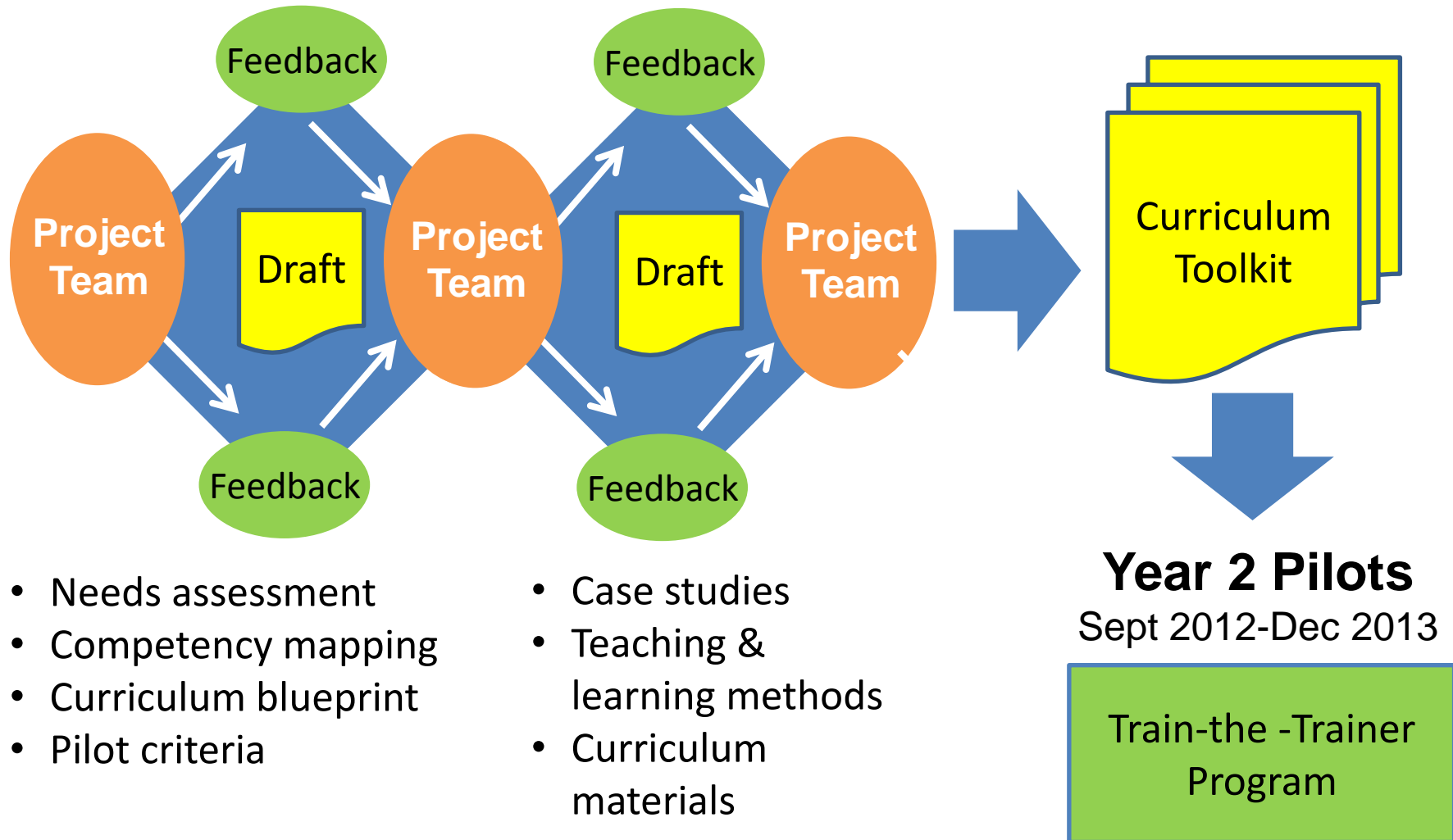
# Care Transitions Education Project

<b><i>Care Transition Principles</i></b>	<b><i>Established Competencies</i></b>
<ol style="list-style-type: none"><li>1. Timely Patient Information</li><li>2. Patient and Family Engagement</li><li>3. Communications</li><li>4. Accountability for Care</li><li>5. Provider and Practice Engagement</li><li>6. Payment Reform</li><li>7. Standard Processes &amp; Outcome Measures</li></ol>	<ul style="list-style-type: none"><li>• MA Nurse of the Future Competencies©</li><li>• Interprofessional Collaborative Practice Competencies</li><li>• Multidisciplinary Competencies in the care of Older Adults</li><li>• Quality and Safety Education for Nurses (QSEN)</li></ul>

# Care Transitions Education Project

## Year 1 Action Plan

Sept 2011- Aug 2012



# Care Transitions Education Project



Cooley Dickinson Hospital



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# Care Transitions Education Project

<b><i>Getting Involved</i></b>	<b><i>Estimated Timeframe</i></b>
1. Review curriculum <ul style="list-style-type: none"><li>• Learning exchange</li><li>• Interdisciplinary sub-committee</li></ul>	Jan 2012 – Aug 2012
2. Pilot curriculum <ul style="list-style-type: none"><li>• Service-based cross-continuum teams</li><li>• Education programs</li></ul>	Sept 2012 – Dec 2013
3. Adopt Curriculum & Statewide Dissemination	Jan 2014 – Aug 2014